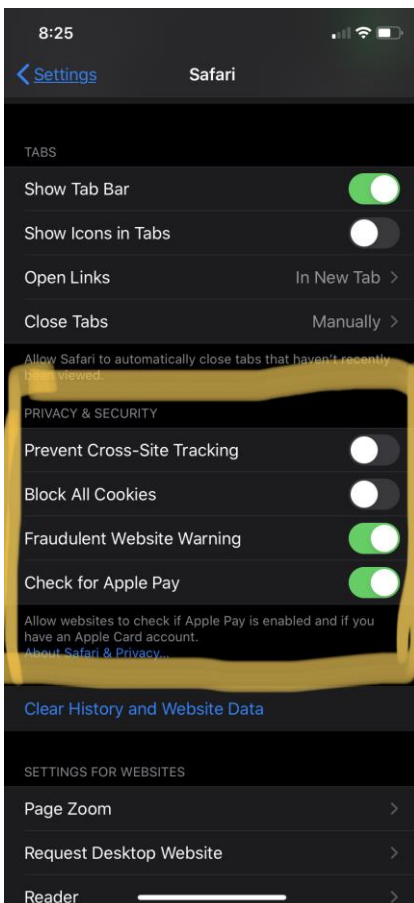


**Group Ex Pro  
Fixing Cookies Issue  
Updated October 15, 2020**

**Cookies have to be enabled because of recent security updates to Safari and Chrome.**

To be able to reserve spots using Safari as the browser, do the following steps:

1. Go into Safari and click "Settings"
2. Scroll down to "Safari"
3. Under "Privacy and Security", make sure that "Prevent Cross-Site Tracking" is turned OFF
4. Turn OFF "Block All Cookies". Below is an image of where this setting is on an iPhone, OR on a PC or MacBook, allow this link: <https://www.groupexpro.com/gxp/reservations/>



To be able to reserve spots using Chrome as the browser, do the following steps:

1. Go into Chrome and navigate to the browser settings
2. Under "Privacy and security" click "Cookies and other site data"
3. Click the icon next to "Allow all cookies", OR Scroll down and click "Add" next to "Sites that can always use cookies" and then add this URL: <https://www.groupexpro.com/gxp/reservations/>

